



SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN

**2023/24
FINANCIAL YEAR**

June 2023

**JOE GQABI
DISTRICT
MUNICIPALITY**

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MUNICIPAL MANAGER'S QUALITY CERTIFICATE

I, MP Nonjola, in my capacity as the Municipal Manager of the Joe Gqabi District Municipality submit the Final Service Delivery and Budget Implementation Plan (SDBIP) for the 2023/24 financial year for approval by the Executive Mayor. This SDBIP has been prepared in terms of the stipulated requirements of the Municipal Finance Management Act of 2003 and its Regulations.

MPN

MP Nonjola
Municipal Manager

Date: 13/06/2023

Executive Mayor's Approval

I, NP Mposelwa, in my capacity as the Executive Mayor of the Joe Gqabi District Municipality, hereby note the Final Service Delivery and Budget Implementation Plan (SDBIP) for the 2023/24 financial year as required in terms of Section 53 (1)(c)(ii) of the Local Government: Municipal Finance Management Act of 2003.



**Cllr. NP Mposelwa
Executive Mayor**

Date: 15/06/2023.

PART 1: BACKGROUND

1.1 Legislative Imperative

In terms of Section 1(i) of the Local Government: Municipal Finance Management Act of 2003 (MFMA), the Service Delivery and Budget Implementation Plan (SDBIP) is defined as: "a detailed plan approved by the mayor of a municipality in terms of section 53(1)(c)(ii) for implementing the municipality's delivery of services and the execution of its annual budget and which must include (as part of the top-layer) the following:

- (a) projections for each month of:
 - (i) revenue to be collected by source; and
 - (ii) operational and capital expenditure, by vote;
- (b) service delivery targets and performance indicators for each quarter; and
- (c) any other matters that may be prescribed."

In addition to the requirements as per the MFMA, Circular 13 as published by National Treasury requires the submission of a capital works plan. The MFMA requires the following to be included in the SDBIP of a municipality:

1. Monthly projections of revenue to be collected for each source
2. Monthly projections of expenditure (operating and capital) and revenue for each vote
3. Quarterly projections of service delivery targets and performance indicators for each vote
4. Ward information for expenditure and service delivery
5. Detailed capital works plan broken down by ward over three years

1.2 SDBIP, Budget and IDP linkage

The SDBIP gives effect to the Integrated Development Plan (IDP) and budget of the municipality. It details the plans for the implementation of IDP and budget by spelling out service delivery indicators and targets for attainment in the municipal financial year. The process for preparing and approving the SDBIP is depicted in diagram 1 below. The SDBIP serves as a contract between the administration, the Council and the community, expressing the objectives set by the Council as quantifiable outputs and outcomes that can be implemented by the administration over a period of twelve months starting from July to June of the budget year. This SDBIP will provide the basis for measuring performance of the Joe Gqabi District Municipality (JGDM) in the delivery of services and expenditure of the budget. MFMA Circular 13 states that the SDBIP provides the vital link between an executive mayor, municipal Council and the administration, as shown in diagram 2 below. Thus, the SDBIP facilitates the process of holding management and accountable for their performance.

Process for preparing and approving the SDBIP

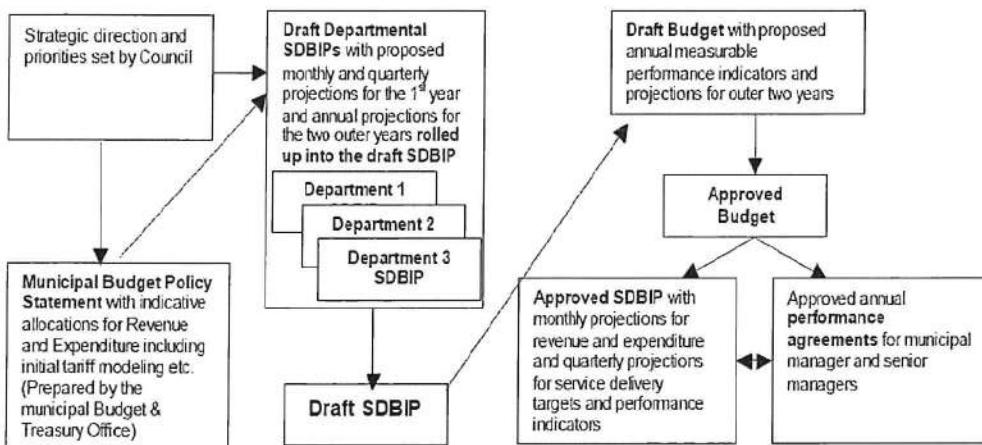


Diagram 1: SDBIP preparation and approval process

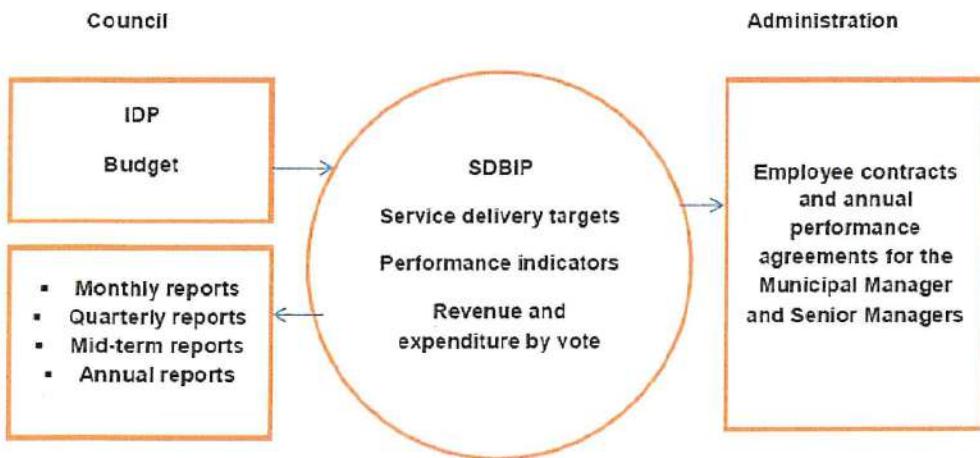


Diagram 2: IDP, budget, SDBIP and administration link

The IDP and budget set Council's service delivery and budget targets focusing on both revenue and expenditure per vote. It is imperative that in-year mechanisms are able to measure performance and progress on a continuous basis. Hence, the end-of-year targets will be based on quarterly SDBIP targets. Thus, this SDBIP will therefore determine the performance agreements of the Municipal Manager and senior managers including the outputs, outcomes and deadlines for which they will be held responsible.

PART 2: MONTHLY BUDGET PROJECTIONS

2.1 Monthly projections of revenue to be collected for each source

This section deals with monthly projections of revenue to be collected for each source and monthly projections of expenditure (operating and capital) and revenue for each vote. One of the most important and basic priorities for any municipality is to collect all revenue as budgeted for. The failure to collect all such revenue will undermine the ability of the municipality to deliver on services. The SDBIP information on revenue will be monitored and reported monthly by the Municipal Manager in terms of section 71(1)(a) and (e). Monthly projections of expenditure (operating and capital) and revenue for each vote projections relate to cash paid and should reconcile to the cash flow statement adopted with the budget documentation. Each key GFS function is a "vote" and must have associated with it as appropriate: operating expenditure; revenue; capital expenditure; and measurable performance objectives. The SDBIP should show monthly projections of revenue by vote in addition to revenue by source. When reviewing budget projections against actual, it would be useful to consider revenue and expenditure by vote in order to gain a more complete picture than provided by reviewing expenditure only. The section 71(1) (c), (d) and (f) MFMA monthly report requires reporting against such monthly projections in the SDBIP.

2.1.1 Budgeted monthly revenue and expenditure

0 - Table A4 Budgeted Financial Performance (revenue and expenditure)

R thousand	Description	Expenditure Framework						Medium Term Revenue & Budget Year					
		2019/20			2020/21			2021/22			Current Year 2022/23		
		Ref	Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Forecast	Pre-audit outcome	Budget Year 2023/24	Budget Year 2024/25	Budget Year 2025/26	
Revenue													
Exchange Revenue - Electricity	2	-	105 050	136 474	126 195	180 950	187 450	333 622	198 307	203 316	215 515	-	-
Service charges - Water	2	17 295	25 530	22 837	41 437	44 437	155 532	46 923	46 539	46 539	49 352	-	-
Service charges - Waste Water Management	2	-	-	-	-	-	-	-	-	-	-	-	-
Service charges - Waste Management	2	-	-	-	-	-	-	-	-	-	-	-	-
Agency services	2	28 1	4 127	2 172	453	452	3 14	514	514	486	430	-	3 216
Sale of Goods and Rendering of Services	-	-	-	-	-	-	-	-	-	-	-	-	-
Interest	-	-	-	-	-	-	-	-	-	-	-	-	-
Interest earned from Receivables	35 545	32 808	50 221	54 692	54 692	54 692	54 692	57 973	61 432	65 139	-	-	-
Interest earned from Current and Non Current Assets	2 400	1 935	2 036	8 708	8 708	8 708	8 708	9 230	9 704	10 371	-	-	-
Dividends	-	-	-	-	-	-	-	-	-	-	-	-	-
Rent on Land	-	-	-	-	-	-	-	-	-	-	-	-	-
Rental from Fixed Assets	-	-	-	-	-	-	-	-	-	-	-	-	-
Licence and Permits	17	35	33	5 000	5 000	5 000	5 000	5 300	5 618	5 955	-	-	-
Operational Revenue	-	-	-	1 051	1 051	1 051	1 051	1 124	1 152	1 263	-	-	-
Non-Exchange Revenue	2	-	-	-	-	-	-	-	-	-	-	-	-
Property rates	-	-	-	-	-	-	-	-	-	-	-	-	-
Surcharge and Taxes	-	-	-	-	-	-	-	-	-	-	-	-	-
Fines, penalties and forfeits	-	-	-	-	-	-	-	-	-	-	-	-	-
Licences or permits	-	-	-	-	-	-	-	-	-	-	-	-	-
Transfers and subsidies - Operational	304 212	443 421	405 617	369 206	399 905	399 905	399 905	417 379	413 776	410 458	-	-	-
Interest	-	-	-	-	-	-	-	-	-	-	-	-	-
Fuel Levy	-	-	-	-	-	-	-	-	-	-	-	-	-
Operational Revenue	-	-	-	-	-	-	-	-	-	-	-	-	-
Gains on disposal of Assets	10 584	671	2 530	-	2 500	2 500	2 500	0	0	0	0	0	0
Other Gains	-	-	-	-	-	-	-	-	-	-	-	-	-
Discontinued Operations	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Revenue (excluding capital transfers and contribution)	477 383	645 001	612 386	666 823	712 455	712 455	969 741	747 033	752 934	769 059	-	-	-
Expenditure	-	-	-	-	-	-	-	-	-	-	-	-	-
Employee related costs	2	230 208	250 095	254 423	255 714	258 578	258 578	258 578	256 584	256 584	260 876	281 513	-
Remuneration of councillors	2	6 036	5 972	5 719	7 333	7 333	7 333	7 333	7 656	8 000	8 000	8 000	-
Bulk purchases - electricity	2	-	19 102	-	-	-	-	-	-	-	-	-	-
Inventory consumed	8	20 834	-	22 057	28 517	28 286	28 286	28 286	28 925	32 685	31 152	-	-
Debt impairment	3	63 631	63 000	77 355	85 045	85 045	85 045	85 045	94 384	97 147	97 547	-	-
Depreciation and amortisation	123 016	59 424	67 699	67 699	67 699	67 699	67 699	68 202	68 202	68 944	88 846	-	-
Interest	4 333	3 631	6 184	6 184	6 184	6 184	6 184	6 017	6 017	3 016	3 153	-	-
Contracted services	129 983	111 187	102 623	59 997	65 007	65 007	65 007	71 921	51 007	47 991	5 680	-	-
Transfers and subsidies	6 769	17 564	5 039	14 040	13 950	13 950	13 950	13 950	13 950	13 950	13 950	-	-
Inrecoverable debts written off	69 526	70 831	83 285	104 310	114 345	114 345	114 345	123 037	114 103	114 103	114 103	-	-
Operational costs	-	-	-	-	-	-	-	-	-	-	-	-	-
Losses on disposal of Assets	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Losses	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Expenditure	(601 461)	(613 929)	(613 979)	(616 442)	(617 733)	(617 733)	(617 733)	(617 733)	(617 733)	(617 733)	(617 733)	(617 733)	(617 733)
Surplus/(Deficit)	(194 097)	(31 972)	(31 493)	(30 381)	(41 722)	(203 897)	(203 897)	(203 897)	(203 897)	(203 897)	(203 897)	(203 897)	(203 897)
Transfers and subsidies - Capital (monetary)	6	253 884	133 419	163 072	234 234	-	-	-	-	-	-	-	-
Transfers and subsidies - Capital (in-kind)	6	-	-	1 050	-	-	-	-	-	-	-	-	-
Surplus/(Deficit) after capital transfers & contributions	69 786	170 391	132 639	264 614	251 619	508 906	508 906	508 906	312 645	381 120	473 641	-	-
Income Tax	-	-	-	-	-	-	-	-	-	-	-	-	-
Surplus/(Deficit) after income tax	69 786	170 391	132 639	264 614	251 619	508 906	508 906	508 906	312 645	381 120	473 641	-	-
Share of Surplus/Deficit attributable to Joint Venture	-	-	-	-	-	-	-	-	-	-	-	-	-
Surplus/(Deficit) attributable to Municipality	69 786	170 391	132 639	264 614	251 619	508 906	508 906	508 906	312 645	381 120	473 641	-	-
Intercompany/Parent subsidiary transactions	7	-	-	-	-	-	-	-	-	-	-	-	-
Surplus/(Deficit) for the year	69 786	170 391	132 639	264 614	251 619	508 906	508 906	508 906	312 645	381 120	473 641	-	-

2.1.2 Monthly capital expenditure (municipal vote)

Vote Description		2019/20	2020/21	2021/22	Current Year 2022/23	Expenditure Framework		
Ref	#	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Budget Year 2023/24	Budget Year +1 2024/25	Budget Year +2 2025/26
Capital expenditure - Vote								
Multi-year expenditure - to be appropriated								
Vote 1 - Office of Municipal Manager	2	-	-	-	-	-	-	-
Vote 2 - Financial Services		(744 639)	56 169	142 394	178 234	154 897	154 897	150 179
Vote 3 - Governance Services								179 333
Vote 4 - Technical Services		191	620	1 290	-	166	166	64 4
Vote 5 - Community Services		202 083	40 942	39 051	55 000	55 000	55 000	55 000
Vote 6 - Institutional Support and Advancement								237 641
Vote 7 - Water Services Provision								295 693
Vote 8 - (NAME OF VOTE 8)								0
Vote 9 - (NAME OF VOTE 9)								63 305
Vote 10 - (NAME OF VOTE 10)								-
Vote 11 - (NAME OF VOTE 11)								-
Vote 12 - (NAME OF VOTE 12)								0
Vote 13 - (NAME OF VOTE 13)								0
Vote 14 - (NAME OF VOTE 14)								0
Vote 15 - (NAME OF VOTE 15)								0
Capital multi-year expenditure sub-total	7	(539 383)	140 770	183 233	234 234	216 063	210 063	239 231
Single-year expenditure to be appropriated								359 383
Vote 1 - Office of Municipal Manager								-
Vote 2 - Financial Services								0
Vote 3 - Governance Services		11 569	9 420	30 150	1 150	1 150	1 150	30 150
Vote 4 - Technical Services								0
Vote 5 - Community Services								0
Vote 6 - Institutional Support and Advancement								0
Vote 7 - Water Services Provision								0
Vote 8 - (NAME OF VOTE 8)								-
Vote 9 - (NAME OF VOTE 9)								-
Vote 10 - (NAME OF VOTE 10)								-
Vote 11 - (NAME OF VOTE 11)								-
Vote 12 - (NAME OF VOTE 12)								-
Vote 13 - (NAME OF VOTE 13)								-
Vote 14 - (NAME OF VOTE 14)								-
Vote 15 - (NAME OF VOTE 15)								-
Capital single-year expenditure sub-total		11 743	9 420	34 960	3 460	3 460	3 460	34 866
Capital Expenditure - Vote		(527 641)	150 199	163 233	269 154	213 323	213 323	208 302
Capital Expenditure - Functional								359 383
Governance and administration								-
Executive and council		346	620	1 783	33 250	3 626	3 626	39 360
Finance and administration								0
Internal audit		346	620	1 783	33 250	3 626	3 626	39 360
Community and public safety								-
Community and social services								0
Sport and recreation								-
Public safety								-
Housing								0
Economic and environmental services								0
Planning and development		(744 638)	99 616	134 298	174 234	149 897	149 897	179 333
Road transport								237 641
Environmental protection								295 693
Trading services								-
Energy sources		213 671	49 945	47 152	60 000	60 000	60 000	60 610
Water management								63 305
Waste management								63 305
Waste management								0
Other								-
Total Capital Expenditure - Functional	3	(527 641)	150 199	163 233	269 164	213 523	213 523	208 302
Funded by:								359 383
National Government		(537 054)	138 098	149 556	234 234	209 897	209 897	208 302
Provincial Government		4 487	-	-	-	-	-	-
District Municipality								-
Transfers and subsidies - central (monetary allocations) (Net /								-
Prev Deparm Agencies, Households, Non-Profit Institutions,								-
Private Enterprises, Public Corporations, Higher Educ								-
Institions)								-
Transfers recognised - capital	4	1532 5671	138 098	149 356	234 234	209 897	209 897	208 302
Borrowing	5	4 981	11 463	31 485	30 000	-	30 000	30 569
Internally generated funds		3465	620	1 985	4 350	3 626	3 626	0
Total Capital Funding	7	(527 641)	150 199	163 233	269 164	213 523	213 523	208 302

2.1.3 Monthly revenue and expenditure (municipal vote)

0 - Table A3 Budgeted Financial Performance (revenue and expenditure by municipal vote)

R thousand	Vote Description	Ref	2019/20		2020/21		2021/22		Current Year 2022/23		2023/24 Medium Term Revenue & Expenditure Framework			
			Audited	Outcome	Audited	Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2023/24	Budget Year +1 2024/25	Budget Year +2 2025/26		
Revenue by Vote														
	Vote 1 - Office of Municipal Manager	1	-	3 473	1 826	2 500	2 500	2 500	2 550	2 809	2 978			
	Vote 2 - Financial Services		277 248	332 054	307 044	368 206	355 206	355 206	350 707	441 898	509 932			
	Vote 3 - Corporate Services		11 770	1 047	2 972	5 252	5 252	5 252	12 907	13 557	13 894			
	Vote 4 - Technical Services		192 776	179 729	191 368	208 378	207 774	207 774	217 129	221 389	209 360			
	Vote 5 - Community Services		36	2 314	93	129	129	129	137	145	153			
	Vote 6 - Institutional Support and Advancement		-	-	-	-	-	-	-	-	-			
	Vote 7 - Water Services Provision		249 417	264 765	273 214	336 591	346 091	346 091	349 587	371 388	392 731			
	Vote 8 - [NAME OF VOTE 8]		-	-	-	-	-	-	-	-	-			
	Vote 9 - [NAME OF VOTE 9]		-	-	-	-	-	-	-	-	-			
	Vote 10 - [NAME OF VOTE 10]		-	-	-	-	-	-	-	-	-			
	Vote 11 - [NAME OF VOTE 11]		-	-	-	-	-	-	-	-	-			
	Vote 12 - [NAME OF VOTE 12]		-	-	-	-	-	-	-	-	-			
	Vote 13 - [NAME OF VOTE 13]		-	-	-	-	-	-	-	-	-			
	Vote 14 - [NAME OF VOTE 14]		-	-	-	-	-	-	-	-	-			
	Vote 15 - [NAME OF VOTE 15]		-	-	-	-	-	-	-	-	-			
	Total Revenue by Vote	2	731 247	763 421	776 518	921 056	916 932	916 932	933 216	1 051 185	1 129 048			
Expenditure by Vote to be appropriated														
	Vote 1 - Office of Municipal Manager	1	31 801	33 682	44 613	42 353	39 581	39 581	42 882	42 880	38 908			
	Vote 2 - Financial Services		42 659	45 361	49 643	55 988	56 371	56 371	54 547	54 935	57 008			
	Vote 3 - Corporate Services		78 252	68 217	78 712	86 666	93 127	93 127	71 209	66 224	67 710			
	Vote 4 - Technical Services		108 612	63 177	89 387	51 944	62 781	62 781	60 634	36 721	16 004			
	Vote 5 - Community Services		35 535	35 658	33 853	49 448	46 367	46 367	50 883	48 751	50 090			
	Vote 6 - Institutional Support and Advancement		22 691	21 038	21 933	34 588	31 629	31 629	49 315	51 604	50 217			
	Vote 7 - Water Services Provision		341 910	345 896	326 738	334 105	337 605	337 605	351 101	368 849	375 412			
	Vote 8 - [NAME OF VOTE 8]		-	-	-	-	-	-	-	-	-			
	Vote 9 - [NAME OF VOTE 9]		-	-	-	-	-	-	-	-	-			
	Vote 10 - [NAME OF VOTE 10]		-	-	-	-	-	-	-	-	-			
	Vote 11 - [NAME OF VOTE 11]		-	-	-	-	-	-	-	-	-			
	Vote 12 - [NAME OF VOTE 12]		-	-	-	-	-	-	-	-	-			
	Vote 13 - [NAME OF VOTE 13]		-	-	-	-	-	-	-	-	-			
	Vote 14 - [NAME OF VOTE 14]		-	-	-	-	-	-	-	-	-			
	Vote 15 - [NAME OF VOTE 15]		-	-	-	-	-	-	-	-	-			
	Total Expenditure by Vote	2	661 461	613 029	643 879	656 112	667 461	667 461	680 571	670 065	655 407			
	Surplus/(Deficit) for the year	2	69 786	170 391	132 639	264 914	249 491	249 491	312 645	381 120	473 641			

PART 3: QUARTERLY PROJECTIONS OF SERVICE DELIVERY TARGETS AND PERFORMANCE INDICATORS FOR EACH VOTE

3.1 KPA 1: Service Delivery And Infrastructure Provision

KPI NUMBER	KEY PERFORMANCE INDICATOR	KPI Baseline		Quarterly targets				Custodian
		2021/22 FY (Plan)	2022/23 FY (Plan)	Annual Year Target (2023/24 FY)	Qrt 1 Plan	Qrt 2 Plan	Qrt 3 Plan	
STRATEGIC OBJECTIVE	Provide access to basic services							
PROGRAMME / STRATEGY	SD01: Develop and maintain water and sanitation infrastructure							
SD01-01	% compliance with SANS 241 for drinking water quality	95%	95%	N/A	N/A	N/A	N/A	WSP
PROGRAMME / STRATEGY	SD02: Provide effective and efficient disaster risk management, fire and rescue services							
SD02-01	Ratio of fire incidents timely responded to as a proportion of entries in the Occurrence Book	01:01	01:01	01:01	01:01	01:01	01:01	Technical Services
PROGRAMME / STRATEGY	SD03: Expand and fast-track provision of universal access to basic services							
SD03-01	% of households earning less than R1100 (national indigent declaration) per month with access to free basic services (water and sanitation)	100% of registered households (indigents)	100% of registered households (indigents)	N/A	N/A	100% of registered households (indigents)	N/A	Finance
SD03-02	% of households with access to basic level of water	74.1%	76.4%	N/A	N/A	N/A	76.4%	Technical services
		Evidence				Calculation Report		

KPI NUMBER	KEY PERFORMANCE INDICATOR	KPI Baseline		Annual Year Target (2023/24 FY)	Quarterly targets				Custodian
		2021/22 FY (Plan)	2022/23 FY (Plan)		Qrt 1 Plan	Qrt 2 Plan	Qrt 3 Plan	Qrt 4 Plan	
SD03-03	% of households with access to a basic level of sanitation	96%	97.8%	97.8%	N/A	N/A	N/A	97.8%	Technical services
PROGRAMME / STRATEGY									
SD04-01	Number of inspections on health establishment premises	2 of 60 health establishment premises inspected	2 of 60 health establishment premises inspected	2 of 60 health establishment premises inspected per annum	2 of 60 health establishment premises inspected per annum	1 of 60 health establishment premises inspected per annum	1 of 60 health establishment premises inspected per annum	N/A	OMM
PROGRAMME / STRATEGY									
SD05-01	Number of kilometres of gravel roads graded	2803km	2 000km	2 000km	500km	500km	500km	500km	Technical Services
				Evidence	Evidence				
					1. Report to Standing Committee 2. DPW MIS Report				

3.2 KPA 2: Local Economic Development

KPI NUMBER	KEY PERFORMANCE INDICATOR	KPI Baseline		Annual Year Target (2023/24 FY)	Quarterly targets		Custodian		
		2021/22 FY (Plan)	2022/23 FY (Plan)		Qrt 1 Plan	Qrt 2 Plan			
STRATEGIC OBJECTIVE	Facilitate and implement job creation and poverty alleviation initiatives								
PROGRAMME / STRATEGY	LED01: Implement and expand implementation of EPWP and creation initiatives other job								
LED01-01	Number of jobs created through local economic development initiatives including capital projects	868	650	650	150	150	200	Technical Services & WSP	
					Evidence	1. List of participants 2. MIS Report from DPW 3. Report to MayCo			
PROGRAMME / STRATEGY	LED02: Facilitate and actively participate in youth, women and people with disability, elderly and children development programmes								
LED02-01	Number of Trainings and capacity building workshops SMMEs and Coops (youth, women and people with disabilities)	3	3	3	N/A	1	1	OMM	
					Evidence	1. Attendance Registers 2. Report to MayCo			
STRATEGIC OBJECTIVE	Facilitate and support regional economic development initiatives								
PROGRAMME / STRATEGY	Strengthening the development agency								
LED03-01	Number of SMMEs trained	23 SMMEs	20 SMMEs	20	N/A	N/A	20	JoGEDA	
					Evidence	1.Attendance Registers 2.Report to MayCo			

3.3 KPA 3: Financial Viability And Management

KPI NUMBER	KEY PERFORMANCE INDICATOR	KPI Baseline		Annual Year Target (2023/24 FY)	Quarterly targets				Custodian			
		2021/22 FY (Plan)	2022/23 FY (Plan)		Qrt 1 Plan	Qrt 2 Plan	Qrt 3 Plan	Qrt 4 Plan				
STRATEGIC OBJECTIVE		FM01: Ensure sound and effective financial management and reporting										
PROGRAMME / STRATEGY		FM01: Comply with all statutory financial management and reporting requirements										
FM01-01	% of capital budget actually spent on capital projects identified in the IDP	100%	100%	15% (cumulative)	40% (cumulative)	70% (cumulative)	100% (cumulative)	100% (cumulative)	Technical Services			
FM01-02	Cost coverage ratio	0.06	2.02	2.02	N/A	N/A	N/A	N/A	Finance			
FM01-03	Debt coverage ratio	2.69	2.03	2.03	N/A	N/A	N/A	N/A	S71 report			
FM01-04	Outstanding service debtors to revenue ratio	4.8	1.8	1.8	N/A	N/A	N/A	N/A	Finance			
FM01-05	% of budget actually spent on implementing workplace skills plan	100%	100%	100%	N/A	50%	75%	100%	Corporate Services			
FM01-06	% of operational budget allocated for repairs and maintenance	8%	8%	8%	N/A	N/A	N/A	N/A	Finance			
PROGRAMME / STRATEGY		FM02: Implement revenue collection and enhancement strategy initiatives										
FM02-01	% of billed revenue collected	30%	30%	20%	N/A	N/A	N/A	20%	Finance			

KPI NUMBER	KEY PERFORMANCE INDICATOR	KPI Baseline		Annual Year Target (2023/24 FY)	Quarterly targets				Custodian
		2021/22 FY (Plan)	2022/23 FY (Plan)		Qrt 1 Plan	Qrt 2 Plan	Qrt 3 Plan	Qrt 4 Plan	
PROGRAMME / STRATEGY									
FM03-01	Ratio of identified cases of fraud and corruption acted on	01:01	01:01	01:01	01:01	01:01	01:01	01:01	Corporate Services
					Evidence				
						1.Billing report 2.Report to MayCo			

3.4 KPA 4: Institutional Development and Transformation

KPI NUMBER	KEY PERFORMANCE INDICATOR	KPI Baseline		Annual Year Target (2023/24 FY)	Quarterly targets				Custodian			
		2021/22 FY (Audited Actual)	2022/23 FY (Plan)		Qrt 1 Plan	Qrt 2 Plan	Qrt 3 Plan	Qrt 4 Plan				
STRATEGIC OBJECTIVE												
PROGRAMME / STRATEGY												
ID01-01	Number of people from employment equity target groups employed in the three highest levels of management in compliance with EEP	11	11	N/A	N/A	N/A	N/A	11	Corporate Services			
ID01-02	Number of internships & learnership opportunities created	48	48	40	N/A	N/A	N/A	40	Corporate Services			
ID01-03	Vacant budgeted posts filled	N/A	New Indicator	All vacant budgeted posts filled	Evidence			1. Report to Mayco	Corporate Services			

KPI NUMBER	KEY PERFORMANCE INDICATOR	KPI Baseline		Annual Year Target (2023/24 FY)	Quarterly targets				Custodian
		2021/22 FY (Audited Actual)	2022/23 FY (Plan)		Qrt 1 Plan	Qrt 2 Plan	Qrt 3 Plan	Qrt 4 Plan	
PROGRAMME / STRATEGY									
ID02-01	Number of L&L meetings held	2	4	4	1	1	1	1	Corporate Services
					Evidence				1.Minutes 2.Attendance Registers

3.5 KPA 5: Good Governance And Public Participation

KPI NUMBER	KEY PERFORMANCE INDICATOR	KPI Baseline		Annual Year Target (2023/24 FY)		Quarterly targets				Custodian
		2021/22 FY (Audited Actual)	2022/23 FY (Plan)	Qrt 1 Plan	Qrt 2 Plan	Qrt 3 Plan	Qrt 4 Plan			
STRATEGIC OBJECTIVE	Facilitate Intergovernmental cooperation and coordination	GG01: Support and facilitate in intergovernmental cooperation initiatives								
PROGRAMME / STRATEGY	GG01-01 Number of DIMAFO meetings held	2	2	N/A	1	N/A	1	N/A	1	ISA
PROGRAMME / STRATEGY	GG02: Establish and maintain stakeholder engagement initiatives	GG02-01: Number of Council meetings held				Evidence	1. Minutes 2. Attendance Registers			
PROGRAMME / STRATEGY	GG02-02 Number of Mayoral outreach programs held in each Local Municipality	11	11	3	2	3	3	N/A	1	Corporate Services
STRATEGIC OBJECTIVE	Establish and support municipal oversight systems, mechanisms and processes	GG03: Ensure and maintain corporate governance				Evidence	1. Minutes 2. Attendance Register			
PROGRAMME / STRATEGY	GG03-01 Compile annual report	Draft Annual Report approved by Council in May 2023	2021/22 FY Annual Report approved by Council	Prior year Annual Report approved by Council	N/A	N/A	2022/23 FY Draft Annual Report tabled before Council	2022/23 FY Annual Report approved by Council	OMM	

KPI NUMBER	KEY PERFORMANCE INDICATOR	KPI Baseline		Annual Year Target (2023/24 FY)		Quarterly targets		Custodian
		2021/22 FY (Audited Actual)	2022/23 FY (Plan)	Qrt 1 Plan	Qrt 2 Plan	Qrt 3 Plan	Qrt 4 Plan	
GG03-02	Compile 2024/25 FY MTEF Budget	2022/23FY MTEF Budget approved by Council	2024/25FY MTEF Budget approved by Council	MTEF Budget approved by Council	N/A	N/A	Resolution 2024/25 FY Draft MTEF Budget tabled before Council	Finance 2024/25 FY MTEF Budget approved by Council
GG03-03	Compile 2024/25 FY IDP	2022/23 FY final reviewed IDP approved by Council	2023/24 FY final reviewed IDP approved by Council	IDP review approved by Council	N/A	N/A	Evidence 2023/24FY Draft IDP tabled before Council	OMM 2023/24 FY IDP compiled and approved by Council
GG03-04	Number of signed performance agreements for Directors & Managers directly reporting to the Municipal Manager including the Municipal Manager	8	7	7	7	7	Evidence 1.Approved IDP 2.Council resolution	OMM N/A
GG03-05	Clean audit outcomes achieved	Clean audit outcomes achieved	Clean audit outcomes achieved	Clean audit outcomes achieved	N/A	N/A	Evidence 8 signed performance agreements	All Directors N/A
GG03-06	Number of MPAC meetings held	4	4	4	1	1	Audit Report 1	OMM 1

KPI NUMBER	KEY PERFORMANCE INDICATOR	KPI Baseline		Annual Year Target (2023/24 FY)	Quarterly targets				Custodian
		2021/22 FY (Audited Actual)	2022/23 FY (Plan)		Qrt 1 Plan	Qrt 2 Plan	Qrt 3 Plan	Qrt 4 Plan	
GG03-07	Number of Audit and Performance Committee meetings held	5	5	5	1	2	1	1	OMM
					Evidence	1. Minutes 2.Attendance Register			

PART 5: CONCLUSION

The Service Delivery and Budget Implementation Plan (SDBIP) is a key management, implementation and monitoring tool which provides operational content to the end-of-year service delivery targets as set out in the budget and IDP. It determines the performance agreements for the Municipal Manager and all Top Managers whose performance is monitored through Section 71 monthly reports and evaluated through the annual process.

ANNEXURE A: CIRCULAR 88 COMPLIANCE INDICATORS

Ref.	Indicator	Annual Target 2023/24 FY
C1 (GG)	Number of signed performance agreements by the MM and section 56 managers:	8
C2 (GG)	Number of ExCo or Mayoral Executive meetings held	TBD
C3 (GG)	Number of Council portfolio committee meetings held	11
C4 (GG)	Number of MPAC meetings held	4
C5 (GG)	Number of recognised traditional leaders within your municipal boundary	TBD
C6 (GG)	Number of formal (minuted) meetings between the Mayor, Speaker and MM were held to deal with municipal matters	TBD
C7 (GG)	Number of formal (minuted) meetings - to which all senior managers were invited- held	TBD
C8 (GG)	Number of councillors completed training	TBD
C9 (GG)	Number of municipal officials completed training	TBD
C10 (GG)	Number of work stoppages occurring	0
C11 (GG)	Number of litigation cases instituted by the municipality	0
C12 (GG)	Number of litigation cases instituted against the municipality	0
C13 (GG)	Number of forensic investigations instituted	0
C14 (GG)	Number of forensic investigations conducted	0
C15 (GG)	Number of days of sick leave taken by employees	TBD
C16 (GG)	Number of permanent employees employed	TBD
C17 (GG)	Number of temporary employees employed	1206
C18 (GG)	Number of approved demonstrations in the municipal area	
C19 (GG)	Number of recognised traditional and Khoi-San leaders in attendance (sum of) at all council meetings	0
C20 (ENV)	Number of permanent environmental health practitioners employed by the municipality	27
C21 (ENV)	Number of approved environmental health practitioner posts in the municipality	27
C22 (GG)	Number of Council meetings held:	11
C23 (GG)	Number of disciplinary cases for misconduct relating to fraud and corruption:	0
C24 (GG)	Number of council meetings disrupted	0
C25 (GG)	Number of protests reported	0
C26 (GG)	R-value of all tenders awarded	TBD
C27 (GG)	Number of all awards made in terms of Section 36 of the MFMA	TBD

Ref.	Indicator	Annual Target 2023/24 FY
	Municipal Supply Chain Management Regulations	
C28 (GG)	R-value of all awards made in terms of Section 36 of the MFMA Municipal Supply Chain Management Regulations	TBD
C29 (LED)	Number of approved applications for rezoning a property for commercial purposes	N/A
C31 (GG)	Number of approved posts in the municipality with regard to municipal infrastructure	TBD
C32 (GG)	Number of positions filled with regard to municipal infrastructure	TBD
C33 (GG)	Number of tenders over R200 000 awarded	TBD
C34 (GG)	Number of months the Municipal Managers' position has been filled (not Acting)	0
C35 (GG)	Number of months the Chief Financial Officers' position has been filled (not Acting)	1
C36 (GG)	Number of vacant posts of senior managers	4
C37 (GG)	Number of approved posts in the treasury and budget office:	5
C38 (GG)	Number of filled posts in the treasury and budget office:	5
C39 (GG)	Number of approved posts in the development and planning department:	1
C40 (GG)	Number of filled posts in the development and planning department	1
C41 (GG)	Number of approved engineer posts in the municipality:	4
C42 (GG)	Number of registered engineers employed in approved posts	4
C43 (GG)	Number of engineers employed in approved posts:	4
C44 (GG)	Number of disciplinary cases in the municipality:	TBD
C45 (GG)	Number of finalised disciplinary cases:	TBD
C46 (ENV)	Number of approved waste management posts in the municipality:	N/A
C47 (ENV)	Number of waste management posts filled:	N/A
C48 (EE)	Number of approved electrician posts in the municipality:	N/A
C49 (EE)	Number of electricians employed in approved posts:	N/A
C50 (WS)	Number of approved water and wastewater management posts in the municipality:	6
C51 (WS)	Number of filled water and wastewater management posts:	6
C52 (HS)	Number of maintained sports fields and facilities	N/A
C53 (HS)	Square meters of maintained public outdoor recreation space	N/A
C54 (HS)	Number of municipality-owned community halls	N/A
C59 (EE)	Number of municipal buildings that consume renewable energy	N/A

Ref.	Indicator	Annual Target 2023/24 FY
C60(WS)	Total number of sewer connections	0
C61 (WS)	Total number of chemical toilets in operation	0
C62 (WS)	Total number of Ventilation Improved Pit Toilets (VIPs)	2000
C63 (WS)	Total volume of water delivered by water trucks	N/A
C67 (FD)	Number of paid full-time firefighters employed by the municipality	26
C68 (FD)	Number of part-time and firefighter reservists in the service of the municipality	17
C69 (FD)	Number of 'displaced persons' to whom the municipality delivered assistance	N/A
C70 (FD)	Number of volunteer responders in the service of the municipality	N/A
C71 (LED)	Number of procurement processes where disputes were raised	0
C72 (FD)	Date of the last municipal Disaster Management Plan tabled at Council	None
C73 (FD)	Number of structural fires occurring in informal settlements	N/A
C74 (FD)	Number of dwellings in informal settlements affected by structural fires (estimate)	N/A
C75 (FD)	Number of people displaced within the municipal area	N/A
C76 (LED)	Number of SMMEs and informal businesses benefitting from municipal digitisation support programmes rolled out directly or in partnership with other stakeholders	20
C77 (LED)	B-BBEE Procurement Spend on Empowering Suppliers that are at least 51% black owned based	TBD
C78 (LED)	B-BBEE Procurement Spend on Empowering Suppliers that are at least 30% black women owned	TBD
C79 (LED)	B-BBEE Procurement Spend from all Empowering Suppliers based on the B-BBEE Procurement	TBD
C86 (LED)	Number of households in the municipal area registered as indigent	20223
C89 (GG)	Number of meetings of the Executive or Mayoral Committee postponed due to lack of quorum	0
C90(ENV)	Date of the last Climate Change Needs and Response Assessment tabled at Council	N/A
C91 (ENV)	Date of the last Climate Change Response Implementation Plan tabled at Council	N/A